

"110" EMERGENCY TELEPHONE SERVICE

If you need to call emergency services, the dispatcher will ask you several questions. Using the following six points as a guideline, be ready to give answers quickly and calmly.

1 Accident or crime?



2 When did it occur?



3 Where are you?



4 Did you see the perpetrator?



5 What is the victim's condition?



6 Tell us about yourself



When calling from a mobile phone, remember ...

Don't talk while moving.



Stay where you are.



Don't turn off your phone.



110 IS AN EMERGENCY TELEPHONE NUMBER

This number is for emergency services only. Non-emergency use of the line can lead to serious interference with response times to accidents.

For inquiries about driver's licenses or other questions connected with police services, please go to your nearest koban police box or station, or dial the Police Safety Helpline at 9110. For the hard-of-hearing or those with speech disabilities who wish to contact the Iwate Prefectural Police, please use our "Fax 110" or "Mail 110" services.