

Initiative 13 Maintenance and operation of survivors' ledger system

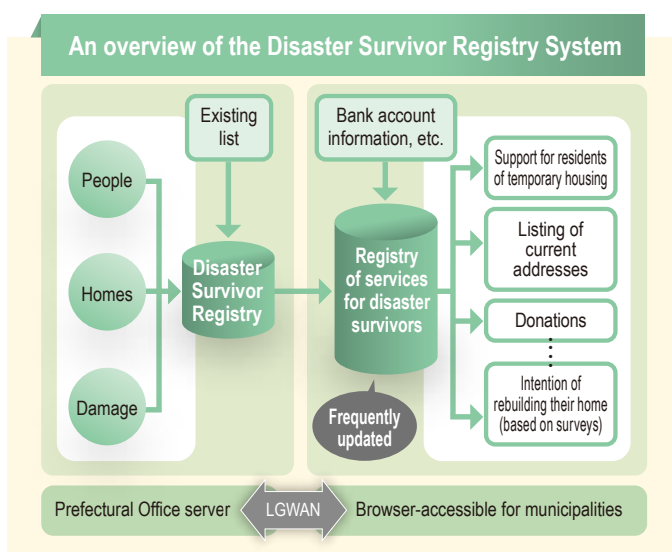
[Outline of Approach]

- In the aftermath of the disaster, the coastal municipalities' government buildings and staff were severely affected, causing a significant falloff in their abilities to perform administrative functions. With emergency calls for recovery and operating shelters, etc., the inability to adequately manage survivors' information proved to be a concern in rebuilding the lives of these people.
- Under these circumstances, as the wider regional government body, the prefecture strives to support the reestablishment of administrative functions of the affected municipalities. To offer direct assistance to the victims, the prefecture also cooperated with a support project team centered in Kyoto University and Niigata University and incorporated the previously utilized and proven "survivors' ledger system".
- In the municipalities in which the survivors' ledger system has been introduced, work efficiency is measured, as are the affected situation of each household, support received and future rebuilding of housing. In this way, it is possible to identify the necessary support required, and provide more detailed support for rebuilding the lives of survivors.
- On the other hand, as the system was only introduced after the disaster, the data entry of survivors' information (basic resident registry, taxation ledger, etc.), issuance of disaster-survivor certificates, and donations into the system, took much more time than was previously anticipated.
- Based on the efforts undertaken by Iwate Prefecture, results proved that it would be practical to maintain the survivors' ledger system in advance of a disaster, so as to be prepared when disaster strikes.

Approach 1: Introducing the survivors' ledger system into the affected municipalities

Iwate Prefectural representatives and the support project team visited the affected municipalities and proposed the introduction of the survivors' ledger system.

Operation of the system began in April 2012 in seven municipalities, and is effectively utilized in rebuilding the lives of survivors.



Approach 2: Reflection of information on affected municipalities in the survivors' ledger system

Besides regular visits to the municipalities by Iwate Prefectural workers and the support project team, we also carry out operational support for the system and utilize opinion exchange (both as meetings and via websites) to collect users' opinions, so as to improve the system.



Exchange of opinions on the system implemented

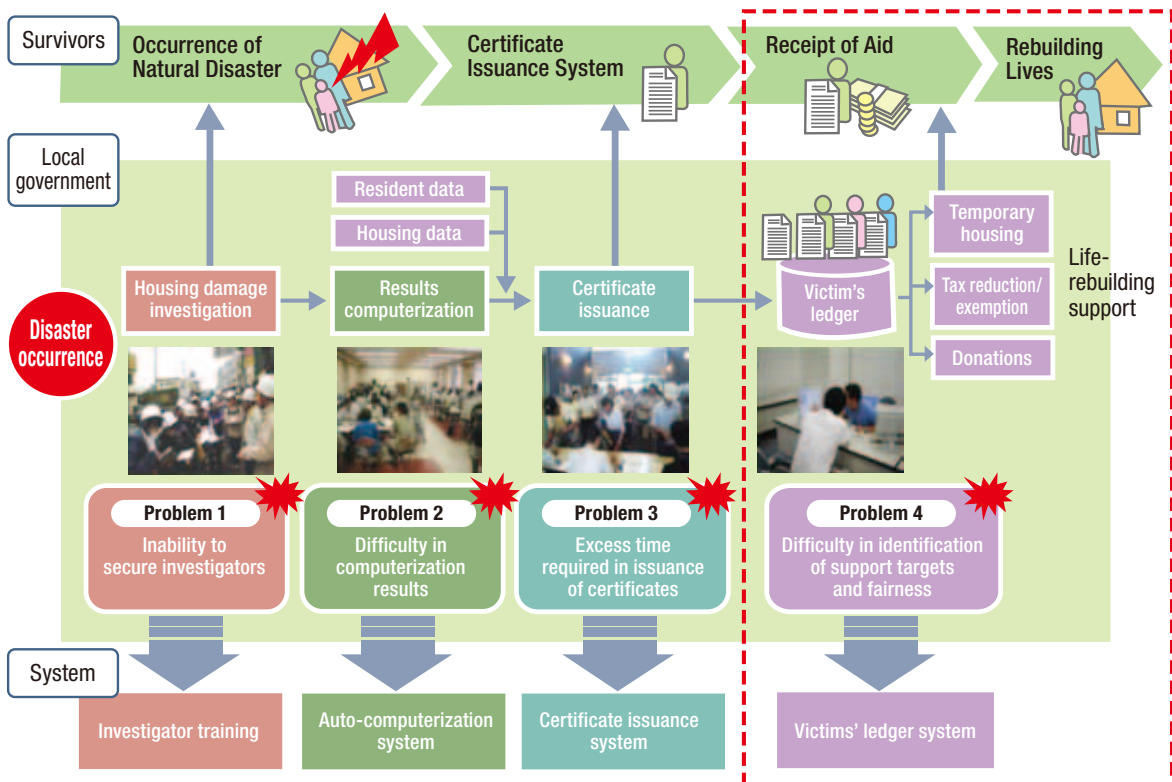
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|----|------------|----------------------------|---|---------------------|-------|
| 65 | お葬式について | 被災者お葬式システム移行作業の停止について | システム移行作業のための期間終了（6/6）が停止しますのでお知らせします。平成24年6月23日（月）から24日（水）... | 2013-09-06 10:40:42 | 岩手県 |
| 64 | お葬式について | 家族データの登録 | 大塚町です。昨日、登録のあった家族データの登録作業ですが、サーバールームにて完了しました。以下、報告... | 2013-09-05 9:43:08 | 支援チーム |
| 63 | お葬式の根拠について | 登録データの書き込み時のエラーメッセージの件について | お世話です。初歩的な質問ですが、手持ちの書き込みをCSVとExcelで、それぞれは... | 2013-05-22 17:15:26 | 大船渡市 |

Approach 3: Implementation of new survivors' ledger system construction

We are considering updates to further improve the efficiency of the current system used in Iwate, and to better prepare for future disasters.

Based on the lessons learned from the Great East Japan Earthquake and Tsunami, a comprehensive system that can better handle the issuance of disaster-survivor certificates, support for rebuilding lives, etc., is scheduled to be implemented starting in fiscal 2015.

[Overall image of the new survivors' ledger system improved by Iwate Prefecture]



* This is the system being implemented by Iwate Prefecture currently